



Hackers know how to use phones too.

They **impersonate others**
and attempt to gain your trust.

It's called **Social Engineering**
and it **happens every day.**

Know who you are talking to.

When in doubt
always **ask for:**

1. Callback **Number**
2. Full **Name**
3. **Supervisor's** Name

"When you're on
the phone you're
on the front line"